

About Community Seminar 2026

PA's annual Community Seminar brings together grassroots leaders, partners and staff to review progress, share good practices and chart the way forward. At Community Seminar 2026, the theme is **Transforming Community Engagement Through AI**, where PA will spotlight three AI initiatives aimed at making community support more responsive, fostering stronger connections and ensuring no one is left behind.

Three Initiatives Featured in PA's Deputy Chairman and Minister for Law and Second Minister for Home Affairs, Mr Edwin Tong's speech at Community Seminar 2026

Initiative	What is it?	Photos
AI @ Your Neighbourhood	AI @ Your Neighbourhood provides affordable and practical AI courses for the community. Unlike commercial AI courses which are generally designed to equip jobseekers with workplace AI knowledge and skills, AI @ Your Neighbourhood courses is targeted at resident segments, such as seniors, homemakers and employees with low or no AI exposure who may be new to AI. These residents are keen to learn about and use AI in their everyday lives, but do not know where to start. AI @ Your Neighbourhood's beginner-friendly, bite-sized and hands-on courses will enable residents to get started, pick up useful AI tools, build confidence in applying the tools in their everyday tasks, and use them safely and responsibly. To date, PA has curated 25 bite-sized AI courses, covering topics such as "AI Made Simple: Everyday Digital Life Skills", "Photography & Photo Enhancement with AI" and "Your AI Travel Buddy: Explore More, Stress Less". The pilot runs, held at Buangkok, Bukit Batok East and Geylang Serai CCs over the past two months, were well-received by residents. Ms Dorothy Villanueva, 63, who attended an AI pilot run with her neighbours at Geylang Serai CC, said: "I attended the course with two of my friends, and learning AI together made it much more fun and less intimidating. We've been friends for many years and often travel together. I usually leave the planning with AI to	Photo link: https://go.gov.sg/communityseminar2026

	my children, but after the course, I feel more confident doing it myself. Now, we can use what we learnt to plan our next trip together.” AI @ Your Neighbourhood will be rolled out progressively across PA’s Community Clubs islandwide from November 2026. Residents can search and sign up for courses they are interested in via the onePA website. The courses will be offered at CCs at \$10 per session and PA aims to reach 10,000 residents through the initiative To encourage participation, PA will offer a 30 per cent discount from November 2026 to October 2027, bringing the fee to \$7 per session.	
AI Voice Assistant on onePA	PA’s upcoming conversational AI assistant will make it easy for residents to discover and book PA activities and facilities using their voice. Currently, residents type in different search keywords into the onePA website to find, book and pay for programmes and facilities. With PA’s upcoming conversational AI assistant, residents will be able to say what they are looking for in their own words. The assistant will then provide them with personalised recommendations based on live availability and help them book their preferred options. This makes it easier for residents to find and participate in activities that interest them. The assistant supports English, Mandarin, Malay and Tamil. AI Voice Assistant is expected to be launched by early 2027.	Photo link: https://go.gov.sg/communityseminar2026
Community Robot	A friendly roving AI-enabled robot concierge will be rolled out at PA’s Community Clubs to provide residents with an additional source of help and information, as well as wayfinding support. Residents can speak or use the touchscreen to interact with the robot, for example, finding out more about PA activities available at the CC. The robot will be able to provide the resident with personalised guidance including helping them plan activities around their interests and schedule. Residents who require further	Photo link: https://go.gov.sg/communityseminar2026 <i>Photos used are illustrations; actual photos may differ.</i>

	assistance will also be able to contact the CC's staff "live" through the robot. In addition to information, the robot also acts as a guide, providing residents with wayfinding assistance within the CC such as bringing them to an activity room, or bringing residents from nearby areas to the CC. The robot will be launched at Punggol North CC in early 2027 and will be rolled out to more CCs progressively.	
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